“Feel, acknowledge, engage the fear and do it anyway”
Conference delegate.

A summary of the evaluation forms completed by delegates.
At the close of the conference on day 2, every delegate was asked to complete and return an evaluation form. Of 155 delegates in attendance over the 2 days, 36 forms were returned representing a 23% response rate. This report summarises their observations and comments.
Overview

91% said that the conference met their expectations and 89% rated the overall programme as excellent or very good.

79% said the programme was well paced within the allotted time.

82% said the event was the right length with 18% saying it was too short.

6% rated the conference level ‘introductory’, 55% rated it ‘intermediate’ and 39% said it was ‘advanced’.

Speakers

94% said they were pleased with the choice of speakers and they were excellent or very good.

97% said the speakers were knowledgeable and interesting.

Workshops

A: 1st set of workshops – 73% rated excellent or very good.

B: 2nd set of workshops – 81% rated excellent or very good.

C: 3rd set of workshops – 77% rated excellent or very good.

Quotes

“Thank you for a great conference”

“Needed more time for discussion”

“Shorter plenaries to allow greater workshop exploration and collaboration allowing participants to build relationships and increase partnerships”

“The breadth of the conference including the wide spectrum of RJ in so many different areas was very positive. Would like to have seen more of those who have responsibility for delivering the policies engaged”

“Speakers were excellent but because of so many, not enough time to hear more from them. All excellent – atmosphere was so positive…”

“Fewer speakers to allow time for Q&A”

“Whilst the speakers were all amazing and motivating – too many!”

“Some quite interesting speakers were cut short due to others running over”

“Really enjoyed the quality of speakers”

“More time for Q&A in workshops A and fewer speakers”

“More time for workshops – questions and debates were just getting going when we needed to stop”

“There was too much talking and not enough group work, group learning, alternative activities to encourage more experimental learning and diverse participations”

“Workshops felt very rushed. Would have liked more time to discuss issues”

“Workshops should be videoed (echo model)”
Practical arrangements

The following ratings were for ‘excellent’ or ‘very good’:

- 91% - the practical arrangements and administration
- 94% - acoustics
- 89% - venue and facilities
- 80% - visuals
- 63% - conference pack*

(*The conference pack was provided to each delegate in the form of a booklet. 5 of those who responded to the evaluation questionnaire had not realised this was the conference pack)

KEY LEARNING POINTS FROM DELEGATE EVALUATION FORMS FOR FUTURE EVENT PLANNING:

- Fewer speakers to allow more time for Q&A
- Longer time allocated to workshops to enable more discussion and networking

Quotes

“Some presenters used font which wasn’t legible”
“Wasn’t so sure about the layout of the main hall – seats packed too tightly together”
“More than one station for tea/coffee after plenaries”

Key learning for delegates (One thing I will start to do or do differently):

“Look for a restorative approach in more transactions”
“Think more about my language”
“Listen more and speak less”
“Be bolder in my resolve to make RP a key part of every aspect of my work”
“Bring back the learning to my team”
“Continue connecting/networking with other participants and speakers” “Collaboration with other agencies and schools”
“Reflect on and follow up with reading/research related to some of the inspiring speakers and topics” “Keep learning”
“Consider the needs of victims more”